

Email System Upgrade



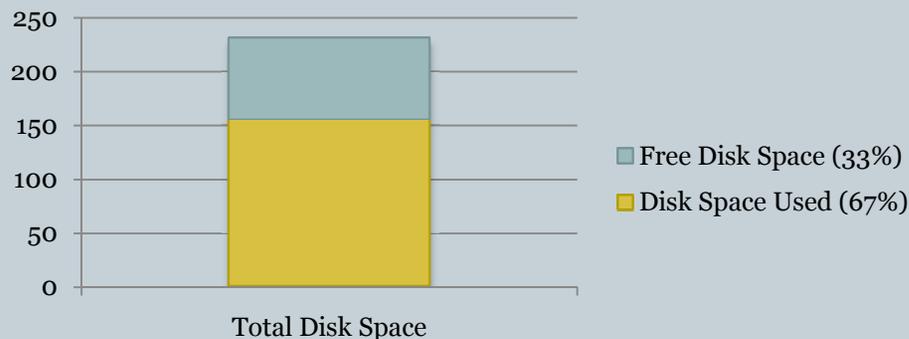
SUMMARY:

- ❑ Our current Email system (MS Exchange 2003) environment is very volatile in its current state.
- ❑ We have had extended email system downtime in the recent past related to hardware failures as well as various software issues.
- ❑ The current hardware is outdated and not capable of efficiently servicing our current messaging needs.

Issues



- ❑ System is low on available disk space



- ❑ Both Microsoft Server 2003 and Exchange 2003 is end of life with no mainstream support
- ❑ Current hardware and operating system only supports 2 processors, 2 GB of RAM contributing to the slow down of the system

Solution



- Upgrade Hardware and Software to a Supported Solution Capable of Serving the needs of the County
- Load Balanced Servers with Failover Capability
- Sufficient Disk Space to Handle Current Needs and Future Growth
- Additional functionality for more efficient collaboration

Cost Breakdown



- Software: \$50,767.14
 - Operating System total: \$3,829.15
 - Exchange Components: \$46,846.99
- Hardware: \$31,999.81
- Integration Services: \$52,300
- Project Total: \$135,067

Recommendation is to purchase the hardware and operating system now (\$35,829) to stage, then order the Exchange components and integration services in July.