

Cochise Health and Social Services

MEMO

To: Board of Supervisors
From: Mary Gomez
Date: May 20, 2016
Subject: Inmate Dental Claim

Please find attached a dental claim from Dr. Jerrod Long for one of our inmates. The inmate received services from Dr. Long on 4/30/15. Dr. Long billed us timely (within 6 months of the date of service). Unfortunately, that date stamped original claim cannot be located.

There was a delay in payment on this claim due to the extensive nature of the services provided and the provider's failure to obtain pre-authorization for the services. There is no question that the inmate needed to have the services provided and that had the provider called to request authorization, it would have been given. The original claim was for \$2,927.00.

Over the last several months and multiple discussions, we were able to negotiate a reduced amount for this claim to \$1,757.00. The revised claim with this negotiated amount is attached and dated within 12 months of the date of service, but the revised claim is untimely (not within 6 months of date of service).

I am requesting permission to pay this claim without a date-stamped copy of the original. Please let me know if you have questions or need additional information and thanks in advance for your consideration.